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Date: 6. (2-20(2)

Exhibit number: 233



QUEENSLAND CHILD PROTECTION **COMMISSION OF INQUIRY**

Our reference: [eDocs document number]

Statement of Witness

Name of Witness	Bradley Mark Parfitt
Date of Birth	02/11/1959
Address and contact details	
Occupation	Security
Officer taking statement	Detective Sergeant J A MISON
Date taken	20/11/2012

I, Bradley Mark Parfitt state;

- I am 53 years of age. I work in the field of security. 1.
- I am a former employee of the Department of Family Services, [herein referred to as the 2. department].
- 3. I first commenced working for the department as a youth worker in about December 1988 at the John Oxley Youth Centre, [herein referred to as JOYC]. The manager at that time was Peter Coyne.
- Some of the staff I remember from my time at JOYC back then are; Peter Coyne 4. manager, Anne Dutney - deputy manager, Col Bray - a/principal youth worker, Trevor Cox – principal youth worker, Jeff Manitzky – Psychologist, Diedre Duncan – domestic, Fred Feige - youth worker, Alex Mulenberg - trade instructor, Kerry Korpe - Art instructor, Mark Freemantle - youth worker, Mark Mills - youth worker, Gordon Teasdale - youth worker, Danny Lannen - youth worker, Bruce Cassidy - youth worker - senior youth worker, Irene Galvin - youth worker - senior youth worker, Eileen Bisby - senior youth worker, David Lloyd – youth worker, David Smith – youth worker –

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senior youth worker, a female youth worker called Fran, Ken Semph – youth worker – senior youth worker, Dawn Webb – youth worker, Nick Porteous – youth worker and Bruce Read – youth worker/head office.

- 5. During my time at JOYC I remember there were numerous problems associated with the running of JOYC. I would describe the operation of JOYC as a "hippy approach". I believed there was a real failure to recognise the threats to safety of children and staff in the centre. There was also a lack of experience with management in the centre. The workers were far more experienced in dealing with children than the management were.
- 6. The manager Peter Coyne was a malleable person. He did not maintain a consistent approach in management. He also experienced difficulty in disciplining staff. In my opinion the deputy manager Ann Dutney was like the manager in disguise. She influenced Peter Coyne unrealistically. Favouritism was also an issue with staff at JOYC. If the manager Peter Coyne liked you, than you were more likely to get relieving in a higher position. This favouritism caused staff tensions.
- 7. There was a clique at JOYC. This clique included Peter Coyne, Ann Dutney, Lorraine Hayward, Trevor Cox and Col Bray. This clique seemed to come up with how JOYC should be run. In essence this clique, "had most of the say". The clique rarely took advice from other staff working at JOYC, and if they did it was of minor nature and often as means of pacification.
- 8. I recall there were tensions between management and staff at an industrial level. There were no threatening behaviours but there was anger. Leading the industrial side was Fred Feige. Fred was a tall imposing man and he was able to convince other staff to listen to him about concerns. Back then it was either Fred Feige or Danny Lannen running the union.
- These industrial tensions lead to an atmosphere of distrust and paranoia between management and staff.. At the time Fred Feige was disputing against Dutney and her way of doing things as well.
- 10. Concerns raised by staff included that management were not taking into account staff concerns. These concerns included intelligence generated from staff not being acted upon.

 These issues continued to destabilise the centre. This caused staff to retreat in isolation

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and do things themselves. I believe this riotous behaviour amongst residents which resulted at JOYC, were as a result of intelligence not being acted on.

- 11. I have heard of the Heiner Inquiry.
- As I understand this Inquiry was from pressure from the unions. Fred Feige and Peter
 Coyne had involvement in the initiating of this Inquiry.
- 13. I can't remember if I gave evidence to this Inquiry nor can I remember if I sent anything in writing to the Inquiry. I do not believe I would of attended the Inquiry, as I did not agree with anyone being blamed for systematic failures. No one who attended the Inquiry told me that they spoke about sexual abuse at JOYC. The only person I know gave evidence to this Heiner Inquiry was Peter Coyne. Staff kept their thoughts to themselves. From what I have heard, the Heiner Inquiry focussed on the management and Peter Coyne. I don't think Peter Coyne expected this and I thought it was wrong. I have spoken to Peter Coyne since the Heiner Inquiry. When I spoke with Peter I had left the department by that stage. Peter Coyne appeared to me to be a broken man. Looking back now he didn't have the skills to do his job as he had been promoted above his ability.
- 14. I can't recall when but I remember someone from the union came out to my place. The union official was also in company with someone from JOYC. These persons asked me about incidents at JOYC and the use of force. I don't remember much about that meeting.
- 15. I remember Chris Haseman who was an external security providor and myself at some time put together a self defence package for JOYC. Chris and I subsequently did a presentation at the Children's Court building on this training package. I think Tony Kelly from JOYC was there for this presentation. There was another person from the departments head office. The package was being sought for sanctioning at head office for training of staff. This package was not approved.
- 16. Whilst at JOYC I developed a relationship with Irene Galvin (Irene Parfitt) who also worked at JOYC. Because of this relationship with a co worker I decided to leave JOYC. I would have had conversations with Irene about the Inquiry, however she was very private and didn't relate much to me. Basically work was work and separate from our personal lives.

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- 17. I participated in the Forde Inquiry. My former wife Irene Parfitt (nee Galvin) also participated in the Forde Inquiry. I attended somewhere in the city and met with Governor Forde. I think there was also a retired policeman present. The setting for this meeting was like a court. I had a conversation with Forde about my time at JOYC. This conversation between Forde and myself was tape recorded which was then reproduced in a written statement. Irene and I never viewed each others statement that we gave. Again, we kept our work as work and separate from our personal lives.
- 18. I did not witness any incidents of sexual abuse at JOYC. The only thing I have heard was when I was told about a relationship between a resident and youth worker.

 This occurred after had left JOYC. I had not been aware of any relations prior.
- 19. At the end of 1989 to early 1990 I designed a system for the numbering incident reports submitted by staff. This was very basic system and made the reports traceable. If an incident occurred the youth worker would contact the front office to get a number which was then put into a register. The person submitting the incident report would then put the number on the report. The duty officer would then check the register at various times to verify reports. A formal incident report would be completed by the submitting worker with the number allocated and distributed via the chain of command within JOYC. At times reports generated pre this system were in my opinion intentionally misplaced. The missing incident reports and general reports such as leave applications, was yet another reason for the staffs distrust. I can't remember a specific incident report going missing; however I was made aware via comments from other staff members that reports submitted went missing.

Declaration This written statement by me dated 20	11/2012 and contained in the pages numbered
1	of my knowledge and belief.
The list the and correct to the best	Signature
Signed at Brisbane	this 23rd day of November 2012.
Witnessed:	Signature
Name / / / J.A. Mison	Rank 1) of 594 Reg. No. 8065
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itness signature	of officer
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